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REMINDER - WATER AND WASTEWATER RATES INCREASE FOR 2025

January 14, 2025

Dear Residents,

We are writing to remind you that on January 1, 2025, updated water and wastewater rates went into effect. This rate adjustment was necessary to support infrastructure improvements, rising operational costs, and environmental compliance.

Key Details:

- New Water Rate: \$43.85 for first 2000gL and moderate increases for usages over 2000gL
- New Wastewater Rate: \$42.65 for the first 7300gL and a moderate increase for usage over 7300gL

The typical water and wastewater bill for a single-family residential customer using below 2000 gallons of water and below 7300 gallons of wastewater will increase by approximately another \$4.13 per month in 2025.

The monthly Infrastructure Fee will remain \$10.00 in 2025.

The Water and Wastewater Rates Bylaw No. 1148-2024 can be viewed on our website at www.oxbow.ca.

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely, Brandi Morissette Chief Administrative Officer